

Quality Policy

Revision
May 2019

Riva Acciaio S.p.A. intends to develop increasingly innovative products, extending its field of business. In order to achieve and maintain its goals over time, the Company adopts a Quality Management System based on UNI EN ISO 9001 and IATF16949 standards. The Company Management System has been developed to ensure efficient and effective use of resources, focusing attention on the expectations of customers and other interested parties. In accordance with such principles, and with the values reported in the Organisation and Management Model, this Policy Defines the general guidelines of Riva Acciaio Spa for the implementation of the Quality Management System.

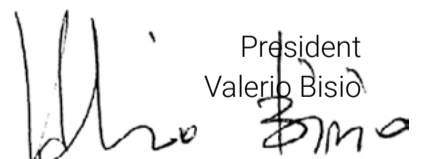
DIRECTIVES AND GOALS

- Adopting and maintaining an effective Quality Management System covering the processes, product and services of the context the Company operates within, in compliance with the legal requirements of applicable laws and regulations and in compliance with any other rules the Company voluntarily decides to subscribe;
- defining the responsibilities assigned to all the company functions, verifying that they have been understood and applied;
- ensuring the availability of resources, information and knowledge required to operate and control processes, through periodical education and training activities aimed at informing employees about the relevance and importance of their duties and the way they contribute to the achievement of the defined goals;
- motivating and involving the whole staff, so that they grow an increasingly higher awareness of the importance of their role, and to promote shared values as well as proper models of conduct suited to reduce the risks associated with the performed activities;
- defining and diffusing clear and documented information suited to ensure effective and efficient processes as well as product control, even in terms of occupational health and safety of environmental matters;
- understanding and strengthening the relationship with customers and other interested parties, raising their satisfaction through products and services meeting their expectations;
- defining improvement goals, and periodically monitoring the achieved results, sharing them with the interested parties;
- identifying the causes of non-conformities and ensuring prompt and effective reactions;
- performing audits to measure the implementation and effectiveness of the Quality Management System as well as its compliance with this Policy, ensuring the adoption of suitable corrective actions to remove any causes of inadequacies in the Management System;
- select and qualifying the product and service suppliers that have an impact on the final quality of the processes and products, involving them, insofar as possible, in the achievement of the company goals;
- identifying technological innovation to develop new products and processes in accordance with the expectations of the market.

The Managers of the Operational Units and Central Functions of Riva Acciaio Spa must implement and diffuse the above listed commitments and directives and develop activities aimed at the achievement of company goals and at the continuous improvement of the Quality Management System.

This Policy must be made available to all the internal and external interested parties.

Milan, 8 may 2019


President
Valerio Bisio